

New ways for e-Giving at UUCA

You can also use your phone to give easily. There is now two more ways:

1. A phone app
2. Text giving

We support a separate phone app.



- It works best when you have a Profile registered – **do that first** on your PC
- Next on your phone, go to your app store and search for 'GivePlus' or 'Give+'.
- Then install "**GIVEPLUS+**" and open it.
- The first time you will need to register the app.
- You will need:
 - the name of the church [use "**UU Amherst**" or zip code **14221**]
 - your **e-mail address** and the **password** you used to make your profile
 - and lastly you will have to choose a **PIN** – a four-digit number.
- Henceforth, when you launch the app you will only need to provide the PIN
- note: a minimum donation is \$3.00
- Remember the **password & PIN**

And an alternate way – texting

- See the attached pages for text e-giving [text phone# 833 987 1968]
- The GivePlus+Text app DOES NOT use the user profile for PC or phone
- The GivePlus+Text app only accepts Credit/Debit cards for processing
- note: a minimum donation is \$3.00

Now there are many ways you can give to UUCA to support the work of the church

1. From your computer – single gifts or automatically recurring donations
2. From your phone using the GivePlus+ interactive app
3. From your phone texting using GivePlus+Text
4. Of course you can always mail a check [remember to fill in the Memo]
5. When you are in church there is the traditional Sunday Plate
6. Don't forget Legacy Giving – in your will

If any further clarification is needed:

Write to Yvonne Stocker at yvonnestocker@gmail.com

OR call **716 278-0176**

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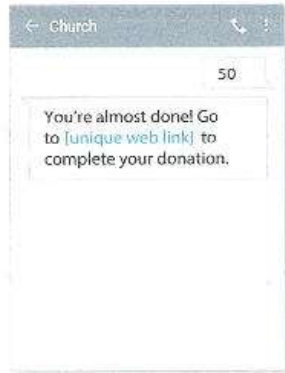
Church Name Unitarian Universalist Church of Amherst

10-Digit GivePlus Text # 833 987 1968

Quick Guide

1. Get Started

Enter your 10-digit GivePlus Text number and the amount you wish donate, then press send.



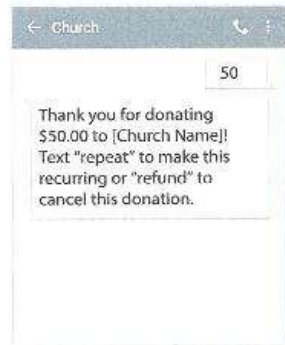
2. Register

You will receive a registration link. Click the link and enter your contact and payment information. Tap "Process!"



3. Give

After registration is complete, you will receive a verification text as well as a receipt via email.



4. Repeat

For future giving, simply send a text with the amount you wish to give, and it will process automatically.



GIVE PLUS⁺
A VANCO COMPANY

www.giveplus.com

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GivePlus Keywords

Note that keywords are not case sensitive

Assist - Sends instructions to the donor via text.

Response: *To donate via text, send the dollar amount you wish to give, including a dollar sign. For example: \$50. Text edit to update your profile or halt to permanently disable text giving.*

Edit - Allows donors to edit their name, payment method, address and email. Once the edit keyword is sent, the will receive link.

Response: *To manage your profile, go to (link).*

Halt - Allows donors to permanently disable Give by Text. At this time, they cannot re-enroll once they've opted out.

Response: *Text to give to (Church Name) for this phone has been permanently disabled.*

Refund - Donors can send this message to refund or cancel a donation they've submitted and we will direct them to call the church.

Response: *To request a refund of your donation, please call (Church Name) at (Church Phone #).*

Funds - Donors can send this message to receive a list of the Church's Give by Text Funds.

Text '(contribution amount) *fund name*' or text '(contribution amount) *fund code*' to donate to a specific fund.

Confirmations and Responses

Registration Link

Sent via text the first time a donation is made.
Thank you! Please visit (link) to register.

Donation Confirm

Sent via text each time a donation is made
Thank you for your \$(amount) donation. Text refund to cancel this donation, edit to update your profile, halt to permanently disable text giving

Error Messages

Unable to Recognize Amount

We could not determine the amount you wish to give. Please ensure you're using \$xx or \$xx.xx as the format. For example: \$50.00. Text assist for help.

Unrecognizable Message

We're sorry, we didn't understand your request. Text assist if you need help.

Failed Transaction

Your \$(amount) donation to (Church Name) has failed. Please contact your card issuer for assistance.

Misc. Errors

I'm sorry, we are unable to process your donation. Please call (Church Name) at Church Phone #) for assistance.

Registration Link Expired

This registration link has expired, please send the dollar amount you wish to give, including a dollar sign to start over.

Registration Link Issue

I'm sorry, we were unable to process your request. Please send the dollar amount you wish to give, including a dollar sign to try again.



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